



# Pinnacle Propane

## A PDI Case Study

### Overview

HQ: Irving, TX since 2010  
Industry: Residential and Commercial Propane  
Size: 150+ Trucks  
PDI Solution(s): PDI TransPac LPG, HyperDocs

### Business Challenges

- Efficient solution to handle increasing growth while minimizing manual processes and decreasing paper ticketing
- Flexible mobility solution that could increase delivery and invoicing efficiency by interfacing with their current back-office system



Securely digitized transactions, eliminating manual processes & paper ticketing





Automated and standardized processes for distribution and service to address pressing back-office needs.



## Customer Results



Connected drivers with back-office



Provided real-time knowledge of truck inventory



Decreased paperwork with on-site signature and storage



Increased the efficiency of the customer invoicing process



No longer restricted by manual processes, Pinnacle drivers increased their bandwidth, leading to quicker deliveries.

- Pinnacle Propane