



NOTE: All disconnects require a minimum 30 days' notice unless your Agreement with PDI provides otherwise. Any disconnect ordered prior to term expiration will be subject to early termination fees as described in your Agreement. A Disconnect Order for a primary circuit will also result in disconnection of any back-up circuit and other services associated with the service location of the primary circuit.

[Submit completed form to PDI via: pdiss.orders@pditechnologies.com](mailto:pdiss.orders@pditechnologies.com) and cc: securitysolutionsAMs@pditechnologies.com

General Information:

Contact Name:
Contact Phone:
Requested Disconnect Date:

Company Legal Name:
Contact Email:

Disconnect Type:

NOTE: The Disconnect Type selected applies to ALL Sites listed in the Site Information below - please check one

FULL DISCONNECT (ALL SERVICES) PARTIAL DISCONNECT MDR/XDR SERVICE

Disconnect Reason:

NOTE: The Disconnect Reason selected applies to ALL Sites listed in the Site Information below - please check one

LOCATION/SITE CLOSED DOWNGRADING SERVICES WITH PDI OWNERSHIP CHANGE/SITE SOLD without assumption of Customer Agreement (If new owner needs to assume the Agreement, a Transfer of Ownership form will need to be submitted in lieu of this disconnect form).
UPGRADING SERVICES WITH PDI DE-BRANDING/RE-BRANDING (LEAVING PDI)
DE-BRANDING/RE-BRANDING WITH PDI CANCELLING SERVICES BEFORE INSTALL

Site Information

PDI Location ID/ES Number	Serial Number or MAC address of equipment to be disconnected (if known)	Site Name/Identifier	Order ID	Product	Site Address	City	State	Zip	Site Phone	Remarks

Authorized Customer Name and Title

Authorized Customer Signature

Date