Rutter's

A PDI Case Study

Executive Overview

Industry: Convenience Retail
Size: 78 stores
Solution: PDI Hosting Services

Business Challenges

- Had to find an easier way to keep up with necessary hardware upgrades
- Needed a provider that could adapt to a hybrid model that included on-premise and cloud-based solutions
- Wanted to reduce the cost associated with internally refreshing and maintaining hardware and software

Improved Rutter's response time by having a reliable outsourced staff dedicated to resolving issues

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PDI provided the necessary support to ensure Rutter's quick and smooth transition to a cloud-based environment

Customer Results

Regained resources being used in their data centers, which increased the life of their physical servers

Gained access to PDI's 24/7 technical services team to handle all software upgrades and help resolve any issues that may arise

Reduced the need for multiple on-staff, dedicated server maintenance and software experts

Reduced Rutter's hardware and storage needs in its own environment

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For Rutter's, letting the experts help run their software lets our company benefit by focusing on using the software to run the business.

– Rutter's

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