



# Strengthening Cybersecurity

## Reliable Technology Services

Founded in 2003, Maryland-based Reliable Technology Services (RTS) provides managed IT services and support for small- to medium-size businesses. The company's goal is to offload the IT burden and simplify the complex challenges many smaller businesses face, freeing them up to focus on optimizing their operations.

### PDI Security Solutions

Working with PDI Security Solutions experts, RTS:

- Strengthened its cybersecurity posture
- Sped up threat detection and incident response
- Modernized security offerings for its clients

### Challenge

- An increasingly sophisticated global cyberthreat landscape
- A lack of specifically trained cybersecurity resources and expertise

### Solution

- PDI Managed Detection and Response (MDR) services backed by Security Information and Event Management (SIEM) technology
- The 24/7/365 PDI Security Operations Center (SOC)

### Results

- Protected critical data and operational continuity without overburdening clients
- Implemented persistent monitoring for networks, servers, and endpoints
- Streamlined incident response communications between PDI, RTS, and clients



Advanced reporting capabilities and real-time insights strengthen the cybersecurity posture.

## Securing Client Data and Networks

With the mission to provide technology solutions for complex business problems, RTS prides itself on delivering superior customer service with a team of highly trained technology engineers. The key objective in working with PDI was to enhance the cybersecurity posture of its clients and safeguard against sophisticated cyberthreats while ensuring real-time surveillance of digital infrastructure.

To gain the expertise and tools to strengthen overall security, RTS adopted a solution that integrates:

- Fully managed PDI MDR services to protect endpoints
- SIEM technology for auditing and reporting
- Cybersecurity experts working in the PDI SOC



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## Delivering Value-Added Managed Services

According to RTS CTO Michael Yudovin, “By leveraging MDR, we can provide persistent network surveillance, while the SIEM technology aggregates and analyzes security data from diverse sources in real time. That facilitates swift threat identification and efficient incident resolution.”

The MDR solution has quickly proved its worth. Soon after deployment, it identified a zero-day exploit at a client location, enabling the security analysts in the SOC to prevent a full system breach and get the site operational again in just minutes. Moreover, real-time insights and advanced reporting capabilities have streamlined incident management and response workflows for both RTS and its clients.

This comprehensive approach to security:

- Empowers RTS to deliver a fortified and resilient digital environment for its clients
- Helps ensure client operations remain secure against evolving cyberthreats
- Fosters a more collaborative approach to managing incident response





In recent days, we've seen over 90 attempts at data breaches that have been successfully detected and averted—a clear indication of the effectiveness of PDI's MDR solution.



Michael Yudovin,  
Reliable Technology Services  
[reliabletechnology.co](http://reliabletechnology.co)

## Customer Results



Increased its clients' cybersecurity posture



Delivered fully managed network and endpoint protection



Freed up clients to focus on their core business operations



Enabled 24/7/365 continuous monitoring, detection, and response

The absence of successful breaches is a testament to the robustness of the right tools and security measures.



Learn more about PDI Security Solutions.



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