Firewall as a Service IoT Service Description

PDI's Firewall as a Service IoT (FWaaS IoT) is a comprehensive managed network solution to protect Customer networks.

FWaaS IoT

Firewall as a Service IoT is a comprehensive managed network solution to protect Customer networks. Enterprise Router (EP) is a stateful inspection, zone-based network appliance that keeps track of and monitors the state of active network connections while analyzing incoming traffic and looking for potential traffic and data risks. LTE/5G is a network technology that facilitates communications over areas comprised of cells and transceivers, also referred to as base stations or cell sites The service includes an EP and LTE/5G backup service configured with multiple security layers to protect Customer networks.

- Fully managed and monitored by PDI's 24/7 Network Operations Center.

- Plug-and-play hardware ("Hardware") with 24x7x365 remote support.

- Hardware is fully covered under warranty as provided below for the duration of the Service.

Service includes:

- Network Segmentation

  PDI applies network segmentation, using clearly defined sub networking and accepted best practices for isolating and securing critical networks, to and from other local and public networks.

- Access Control Rules

  PDI will develop access control rules that meet business needs while limiting or blocking unauthorized or unneeded network traffic.

- Cellular Backup Service*****

  Cellular Backup Service uses LTE/5G to provide a seamless secondary cellular internet connection should the primary internet connection become unavailable. This Cellular Backup Service includes:

  o Carrier cellular service plan, activation fees, and SIM

  o 500 Megabytes (MB) of data usage per location

  o Data overage is billed at the overage rates provided in Customer's Security Solutions Order.

  o Location connectivity for Point of Sale, payment, and loyalty traffic.

  o Any other use of this service is strictly prohibited.

  o Any use of this service except as intended may result in penalties including temporary suspension of cellular service and overage fees.

  *Services available for North America Only

- Health and Functionality

  PDI utilizes automated alert systems in the event of changes in overall network health. These alerts include "online/ offline" primary connection alerts, automated failover, and failback to secondary connections alert notifications.

- Software Licensing.

  Includes pre-installed software with each Hardware unit and includes a limited, nontransferable, royalty-free, and nonexclusive license for Customer's use of such software during the term of Customer's Agreement.

- Log Retention

  Firewall logs are retained for 90 days.