MAG: Managed Application Gateway

Simplifying Payment and Loyalty Traffic Management

MAG

PDI's MAG is an inline monitoring and dynamic routing solution designed to streamline the configuration and operation of point-of-sale (POS) devices. It eliminates the need for manual device adjustments during payment processor or loyalty provider changes, ensuring seamless transitions and uninterrupted service for businesses.

Key Features

- **Dynamic Routing and Load Balancing**

  MAG efficiently routes payment and loyalty traffic while providing load balancing to guarantee transactions reach the most viable and available servers.

- **Transaction Monitoring and Troubleshooting**

  MAG identifies and pinpoints issues in failed, dropped, or canceled payment transactions, including mobile payments, making it easier to troubleshoot and resolve payment errors.

- **Deep Packet Inspection**

  With deep packet inspection capabilities, MAG provides valuable insights into customer loyalty trends and transaction data, helping businesses make data-driven decisions.

- **MACD Management for Accurate Site Data**

  MAG handles Moves, Adds, Changes, and Deletes (MACDs), ensuring accurate and up-to-date site data across systems.

Why Choose MAG?

MAG empowers businesses with unparalleled control and visibility over payment and loyalty traffic. By automating complex configurations and offering real-time diagnostics, MAG reduces downtime, enhances transaction reliability, and delivers actionable insights into customer behavior.